



FLOORING WARRANTY

Job Name:

Date of Substantial Completion:

Warranty Term:

DANCER provides 1-year, 2-year, and 5-year warranty options.

1 YEAR

For projects that have a specified product manufacturer other than DANCER, we will provide the 1-year installation warranty listed as needed by the contract documents of the owner or General Contractor. As typical, the manufacturer of the specified system will also hold their warranty to be free of defects in manufacturing.

2 YEAR

For installations where DANCER is listed as the manufacturer and installer, the warranty will be increased to a 2-year, all-inclusive labor and materials warranty. This is the standard warranty on all private work and jobs where the system selected is a DANCER brand such as StrongTread, TreadWell, or Surface.

5 YEAR

For installations where DANCER is listed as the manufacturer and installer, an additional 5-year warranty is available if the epoxy floor system includes a Moisture-Blocking Primer upgrade. This will be a line-item and listed on the proposal.

WARRANTY CLAIMS

Please send a picture and description of the area in question to create@dancer.design. Claims must be filed within the specified time period of the warranty.

SUPPLEMENTS TO THIS WARRANTY

- [Before We Start – Job-Site Expectations](#)
- [Terms & Agreement](#)
- [Care + Maintenance](#)

THE LEGAL TALK

The warranty set forth below is conditioned upon Property Owner having paid in full all sums due under the agreement, including any change orders to the work. Unless otherwise agreed by both parties in writing, the sole warranty of the work shall be as follows: Contractor warrants workmanship for a period of **(1, 2 or 5)** year(s) from the final billing. If concrete coating failure appears during the warranty period due to improper workmanship, Contractor will supply labor and material to correct the condition. Responsibility is limited to correcting the condition as indicated above. Any claim under this warranty must be made by delivering written notification (by email) to Contractor within 10 days of discovery of such condition. **This warranty excludes, and in no event will Contractor be responsible for damages caused by accident or abuse, temperature changes, settlement or moisture, cracks caused by expansion and/or contraction.**

This is the whole warranty, there are no other warranties including but not limited to implied warranty of merchantability and warranty of the floor for a particular purpose. All such warranties are expressly disclaimed and excluded by the parties. DANCER shall not be liable for any incidental or consequential damages, including delays, or additional work beyond the direct installation, including but not limited to: trim, moving furniture, closing of business.

All warranty work will occur during normal business hours, Monday to Friday.

Warranty repairs may include small spot repairs up to entire floor installs. This decision rests with DANCER.

If any disagreements on the method of claim under this warranty arise, a meeting will be held over coffee on a Tuesday morning, 8 am at DANCER's location to come to a decision.